#### Lesson 6

# Conceptual Model and Low Fidelity Prototypes

• Group 6 •

CCU 2015/2016



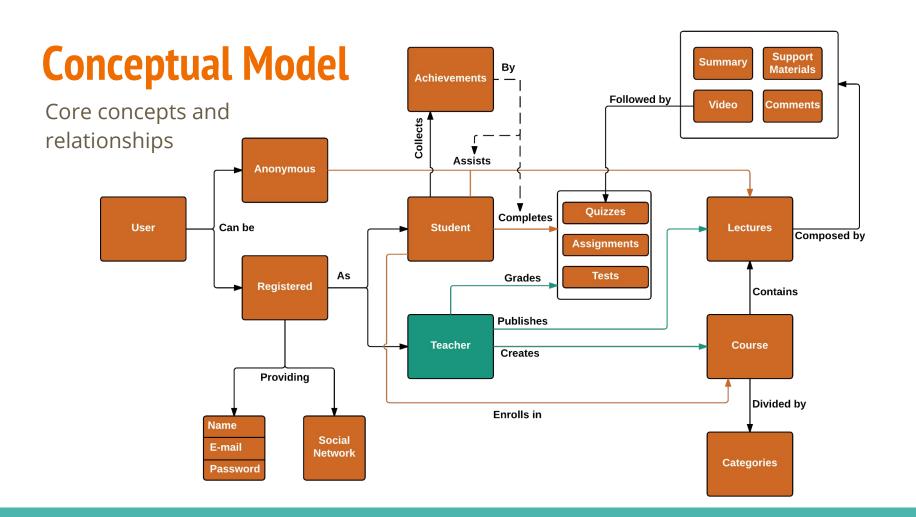
# **Metaphors**

Logging in the platform is like entering a school.

Opening a lecture page is like attending class.

Commenting on a video is like discussing with classmates.

Answering a quizz is like being asked if the student was paying attention.



# Let's begin prototyping!

#### Main focus points:

- Easy selection
- Lots of images
- Large fonts

- Minimal menus
- No icons
- Few text

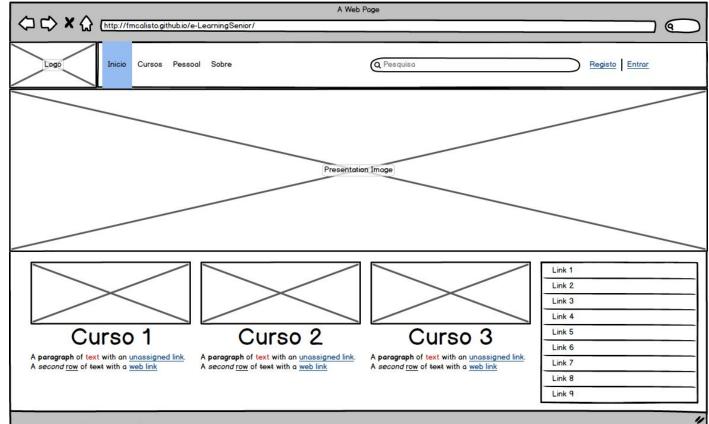
# Low fidelity prototypes

Materializing our user's demands using a mockup tool

#### Sample pages

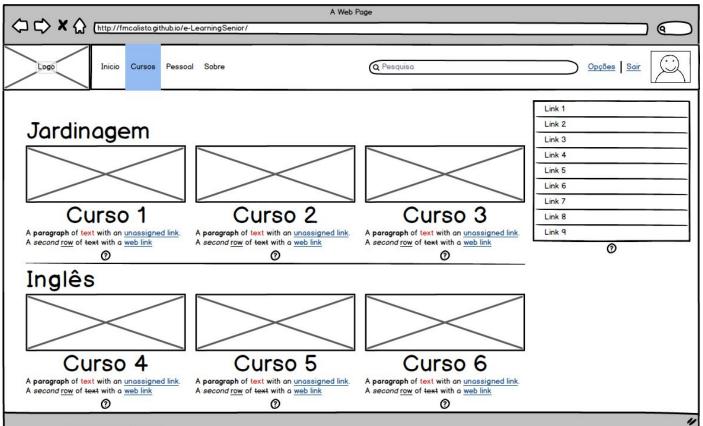
- Home
- Courses
- User
- About

# Home



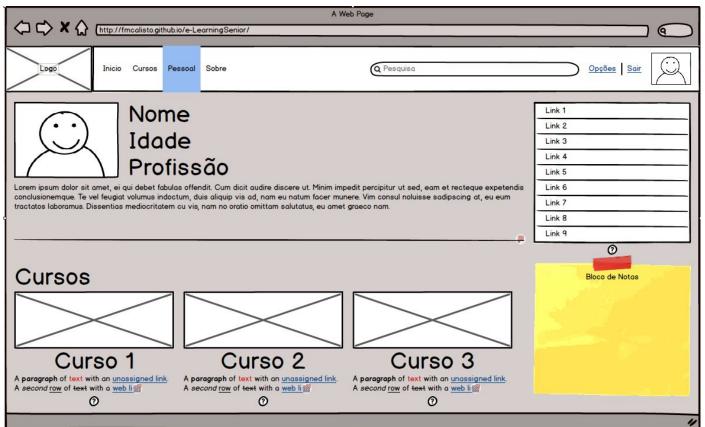


### Courses



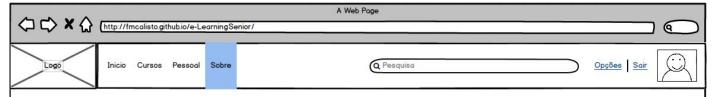


## User





### **About**



#### Sobre

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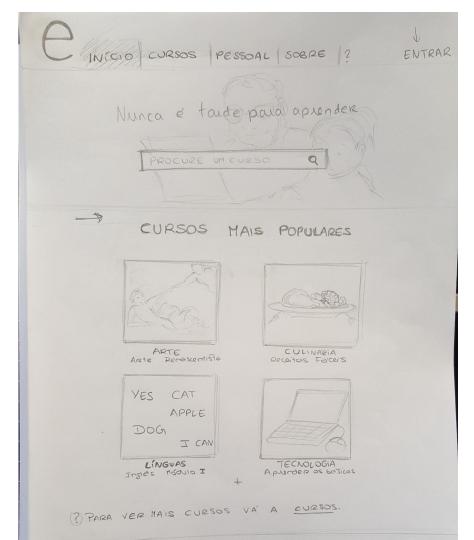


# Low fidelity prototypes

Materializing our user's demands sketching on paper

#### Sample pages

- Home
- Sign-in
- Courses
- Profile
- About
- Help



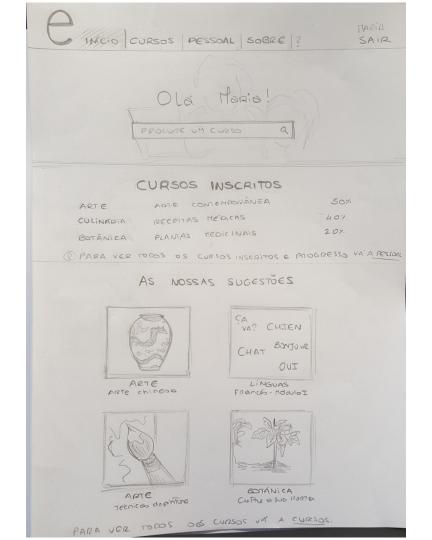
#### **Homepage**: First Contact

- Slider banner
  - Attention grabber
- Motivational message
  - User feels engaged to stay
- Search box
  - Don't waste time browsing
- Featured courses
  - Most likely to interest the user

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MOHE EMAIL PALAVIA PASSE	
PREFERENCIAS  ARTE DA DA  ARTE DA DA  BOTÓNICO DA	

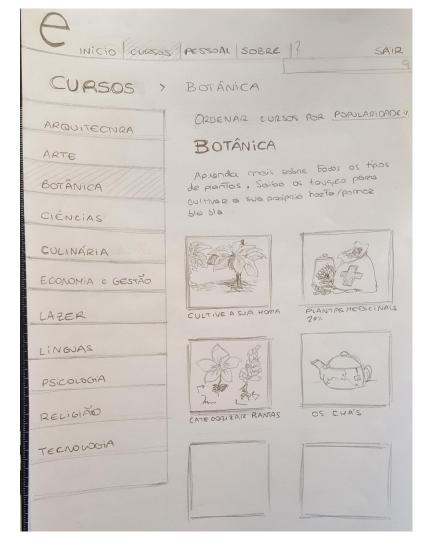
#### **Sign-in Tooltip**

- Sign-in with platform credentials
  - o If user already owns an account
- Sign-in with social networks
  - One-click and ready to go
- Register personal account
  - Mark areas of interest



#### Homepage: Personalized

- Welcome message
  - User feels special and at home
- Progress preview
  - Motivation to reach higher goals
- "Speed dial"
  - Courses linked to personal interest subjects



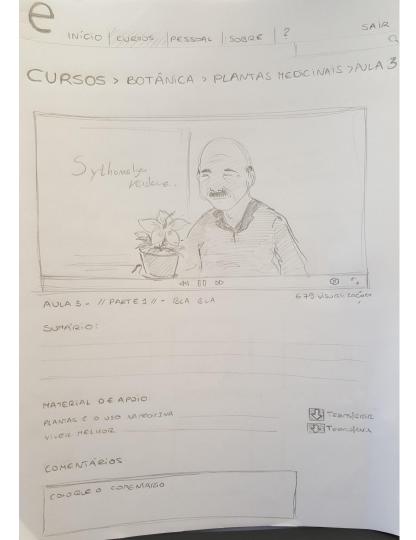
#### The courses tab

- Site directory full path
  - Quick navigation backwards
  - Feedback about current state
- Category sidebar
  - Alphabetical order
  - Current category highlighted
- Course preview
  - User chooses a course by
     clicking the thumbnail

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PINÍCIO CURSOS PESSOAL SOBRE ? SAIR
CURSOS > BOTANICA > PLANTAS MEDICINAIS
PLANTAS HEDICINAIS  Tempo:  UNIVERSIDADE:
PROFESSOR  NOME: AFONSO INACIO DA SILVA  CHAIL: Officio Inacio S @ hatmail.com  CV: DownLoad  OUTRAS AULAS DADAS:
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PARTE 2 -

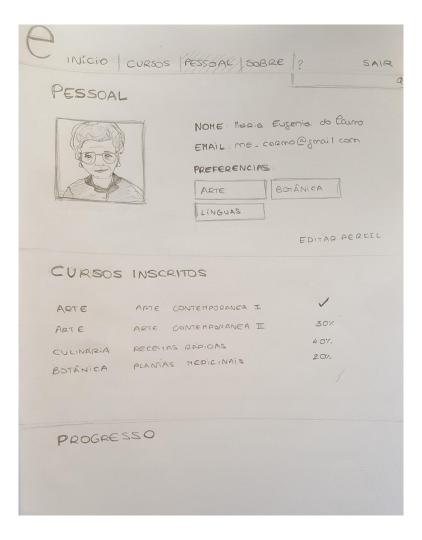
#### **Course page**

- Title
- Description
- Teacher
- Option to enroll/cancel
- Curricular plan
  - Ordered list of lectures to select
  - Assisted lectures are marked



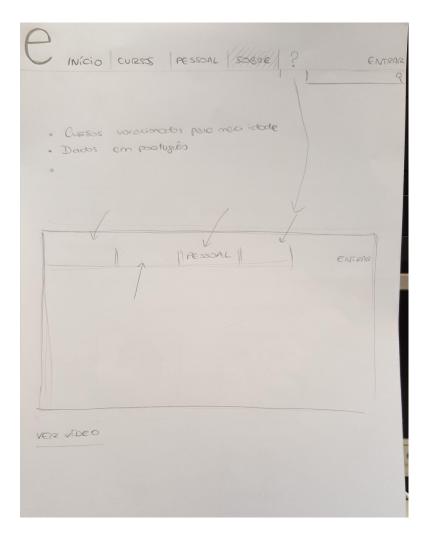
#### **Lecture page**

- Video player
- Brief summary
- Support materials
  - Available to download
- Comment section
  - Students discuss openly
  - Teacher clears doubts



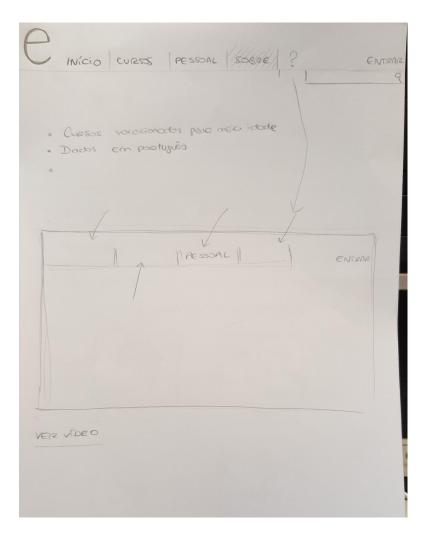
#### Personal area: Student profile

- Shared information
- List of courses enrolled in
- Progress monitorization



#### **About section**: Motivation

- What is "Senior e-Learning Platform"?
- What can you find here?
- Why should you stay?
- Thank you message
- Useful contacts



#### **Help button**

- Displays a tooltip with a copy of the website
- Each button/section is associated with an explanation and instructions

# **Testing with users**

How well did our users manage the platform with the current prototype?

Let's compare the average time, number of clicks and input accuracy for each functionality!

# **User tests**

We contacted our focus group, once again, and they were given:

- The paper prototypes
- A physical keyboard

In each test they are asked to complete an action, without previously knowing the correct step sequence.

The timer sets off at the moment we give them the start page.

Action	Time	Num. Clicks	Accuracy
Create an account*	88s	6	80%
Log-in using Google+	13s	3	100%
Enroll in a course**	26s	6	85%
Assist a lecture**	38s	8	80%
Make a comment**	50s	11	75%
See progress**	<b>1</b> 4s	3	90%
Edit personal interests**	65s	5	90%
Read info about the platform	<b>1</b> 0s	1	100%
View help	<b>12</b> s	3	80%

<sup>\*</sup> Without filling the interest boxes

<sup>\*\*</sup>Assuming user is logged in

# **Conclusions**

Final verdict

- The interviews and probe results did, in fact, help
- The focus group was pleased with our work so far
- There were only minor difficulties while doing most of the tasks
- The longest time-spending tasks were the ones where the users had to input information
- The interface is intuitive
- Users felt accomplished because they helped in the design